

# Open Banking and Transaction Data

The Evolving Landscape for Credit Providers

Auckland – September 24<sup>th</sup> 2019

# Presenter



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Solutions (formerly
Proviso)





# 3,000 clients in ANZ

Including over 2,500 broker customers in Australia and New Zealand

























stratton























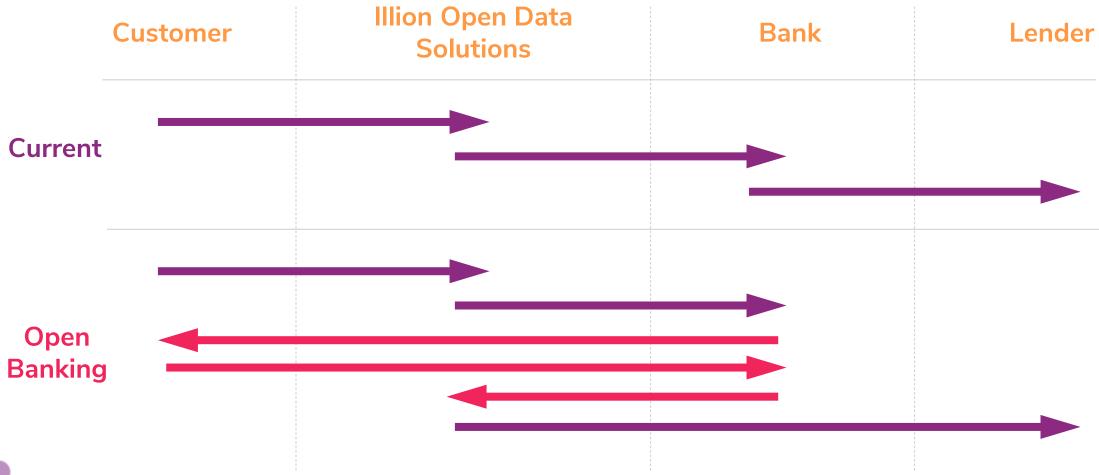


# What is Open Banking?

- Secure sharing of personal financial information via APIs from the bank
- Designed to give the consumer control of their data
- Designed to motivate innovation and promote competition within the financial services sector
- Every region is rolling out their own version of Open Banking



## Current services vs future bank APIs





## NZ Open Banking Update

- Payments NZ taking the lead role
- "Market led" vs "Regulator led"
- Payment driven first, bank transaction data coming later
- Account Info in the standards includes Mandatory Fields:
  - Accounts (Acc #, List of Accounts)
  - Balances
  - Transactions
  - Account Request (Consents)
- Potentially available:
  - Beneficiaries
  - Direct debits
  - Bank statements (eStatements, PDF, Excel)
  - Scheduled payments





# Our role in Open Banking?

- We'll apply to become an accredited entity
- We'll handle the API connections to the banks
- We'll offer a hybrid service of current connection technologies and bank APIs as they become available
- You continue to connect to our API or hosted services
- We continue to provide categorisation and analytics as well as our consistent data structure and reports



# The UK problem for Credit Providers

- How the UK experience helps and hinders
- Pre Open Banking solutions are already entrenched in New Zealand and Australia
- How much education is really needed?





# How will it impact the credit and lending industry?



# Data impact

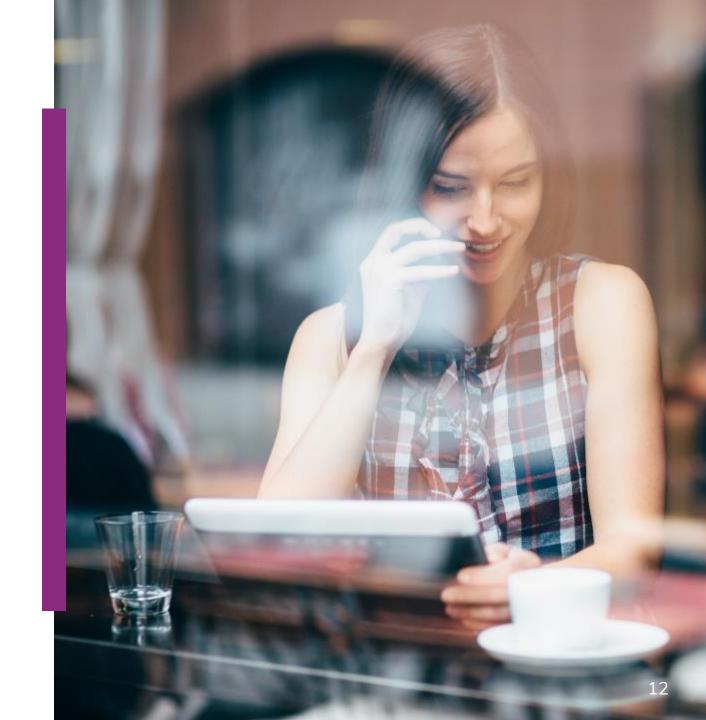
- Is the personal data required available?
- Is the relevant transaction data required available?
- Is the relevant period of retrospective data available?
- What new data is available?
- How can categorisation and analytics of data change?





# Technical impact

- DIY
- Working with an Accredited Data Recipient
- Consent management
- Data flow management
- Categorisation and Analytics mapping
- Scorecard and risk monitoring

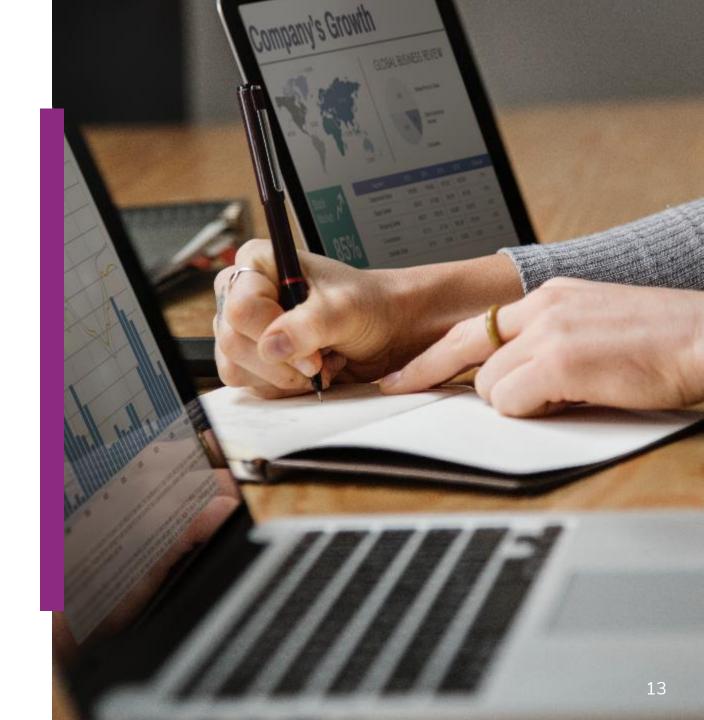




# Customer experience impact

- More control
- OAuth2
- The decoupled approach to consent
- Could less people use Open Banking than current solutions?
- What do the next two years look like?
- Take a look at the proposed CX





# Responsible Lending

Standardised, intelligent output regardless of the data source







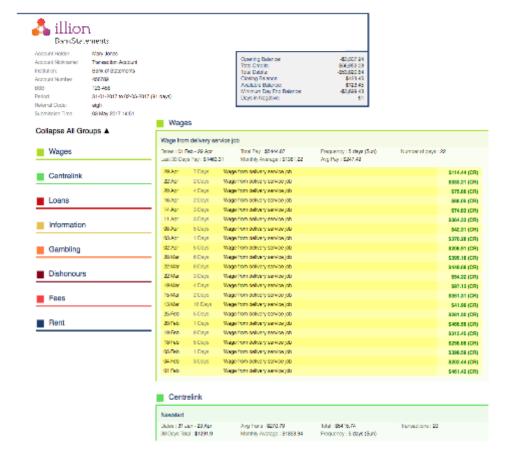


**Core Banking Transactions** 



Open Banking

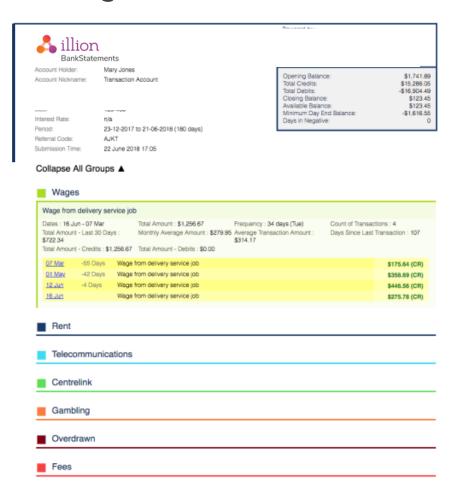






# Consistent, intelligent output from your transaction data

### **Categorisation**



### **Decision Metrics**

Income

Ref	Description	Valu
DM001	Wages - Monthly	\$631.3
DM002	Centrelinik - Monthly	\$601.90
DM016	Other Credits - Monthly	\$1,215.6
Responsible Lenc	ding Flags	
Ref	Description	Valu
DM004	Number of Dishonours	
DM007	Gembling Expenditure - Monthly	\$319.6
DM014	Collection and Consolidation - Monthly	\$0.0
DM027	Overdrawn - Monthly	\$408.4
 Liabilities	<u> </u>	
Ref	Description	Valu
DM015	Credit Card Repayments - Monthly	\$0.0
DM048	All Loans - Monthly	\$631.1
Expenses		
Ref	Description	Valu
DM028	Rent - Monthly	\$487.1
DM035	Utilities - Monthly	\$0.0
DM023	Groceries - Monthly	\$0.0
DM058	Dining Out - Monthly	\$0.0
DM024	Insurance - Monthly	\$0.0
DM032	Telecommunications - Monthly	
		\$238.4
DM029	Subscription TV - Monthly	
DM029 DM040	Subscription TV - Monthly  Education and Childcare - Monthly	\$0.0
		\$0.0 \$0.0
DM040	Education and Childcare - Monthly	\$0.0 \$0.0 \$0.0
DM040 TF003	Education and Childcare - Monthly Vehicles and Transport - Monthly	\$0.0 \$0.0 \$0.0 \$0.0
DM040 TF003 DM052	Education and Childcare - Monthly  Vehicles and Transport - Monthly  Personal Care - Monthly	\$0.0 \$0.0 \$0.0 \$0.0
DM040 TF003 DM052 DM054	Education and Childcare - Monthly  Vehicles and Transport - Monthly  Personal Care - Monthly  Health - Monthly	\$0.0 \$0.0 \$0.0 \$0.0 \$0.0
DM040 TF003 DM052 DM054 DM053	Education and Childcare - Monthly  Vehicles and Transport - Monthly  Personal Care - Monthly  Health - Monthly  Department Stores - Monthly	\$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0
DM040 TF003 DM052 DM054 DM053 DM062	Education and Childcare - Monthly  Vehicles and Transport - Monthly  Personal Care - Monthly  Health - Monthly  Department Stores - Monthly  Retail - Monthly	\$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0
DM040 TF003 DM052 DM054 DM053 DM062 DM056	Education and Childcare - Monthly Vehicles and Transport - Monthly Personal Care - Monthly Health - Monthly Department Stores - Monthly Retail - Monthly Home Improvement - Monthly	\$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0
DM040 TF003 DM052 DM054 DM053 DM062 DM066 DM057	Education and Childcare - Monthly Vehicles and Transport - Monthly Personal Care - Monthly Health - Monthly Department Stores - Monthly Retail - Monthly Home Improvement - Monthly Entertainment - Monthly	\$236.4 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0

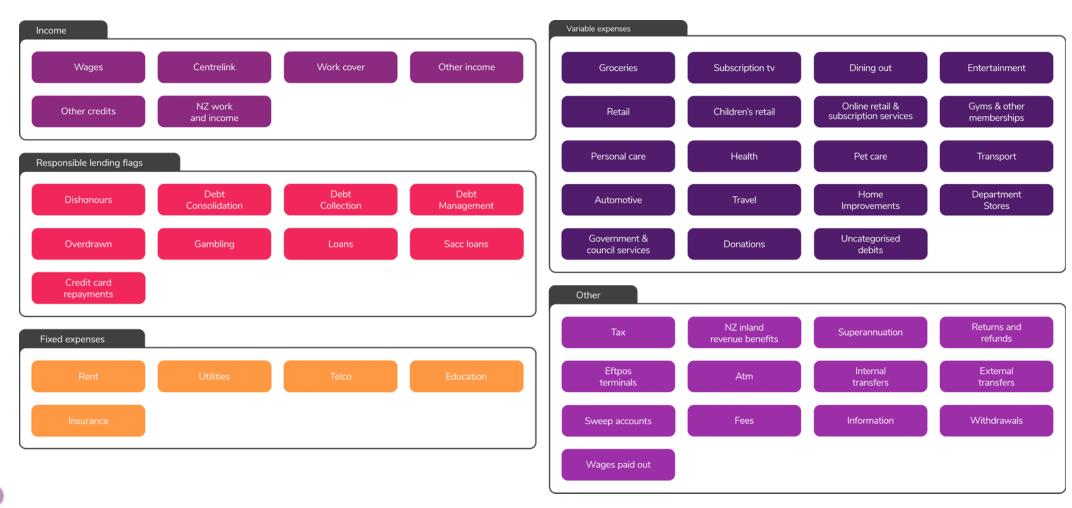
### Raw Data

```
▼ statementAnalysis [48]
   w 0 {1}
     w analysisCategory {3}
           name: Wages
        ▼ analysisPoints [11]
            ▶ 0 {4}
           ▶ 1 {4}
           ▼ 2 {4}
                 name: totalAmount
                 value: 1446.13
                 title: Total Amount
                 type : money
           ▶ 3 {4}
            ▶ 4 [4]
           ¥ 5 {4}
                 name: monthlyAmountAverage
                 value: 241.02
                 title: Monthly Average Amount
                 type: money
```



# Categorisation

Easier, faster income and expense verification





### **Decision Metrics**

A tailored view of customer bank data with Decision Metrics.



Frequency + Count of Events

EXAMPLE Income Frequency/Count i.e. 5 Weekly



EXAMPLE
Living Expenses
i.e. a combination of
Rent, Utilities,
Groceries, etc.



Perform Calculations

EXAMPLE Gambling % of Income



Date Related Metrics

EXAMPLE Expected Pay Date for Largest Income Source



## New statement format

### Detailed income and expense analysis



Account Holder: Mary Jones and Tom Jones

Institution: Bank of Statements 16-12-2017 to 14-06-2018 (180 days) Period:

Referral Code:

15 June 2018 15:55 Submission Time:

#### **Account Summary**

	Account Details	Account Name	Available Balance	Current Balance	Total Debits	Total Credits
	123-456, 456789	Transaction Account	\$123.45	\$123.45	-\$10,034.12	\$10,570.79
	123-456, 945315	Savings Account	\$3,123.45	\$3,123.45	-\$15,203.63	\$14,466.10
	Total:		\$3,246.90	\$3,246.90	-\$25,237.75	\$25,036.89

	noone .			
	Ref	Description	Value	
	DM001	Wages - Monthly	\$631.37	
	DM002	Centrelink - Monthly	\$601.92	
ĺ	DM016	Other Credits - Monthly	\$1,215.67	

#### Responsible lending flags

Ref	Description	Value
DM004	Number of Dishonours	0
DM007	Gambling Expenditure - Monthly	\$319.61
DM014	Collection and Consolidation - Monthly	\$0.00
DM027	Overdrawn - Monthly	\$408.43

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Ref	Description	Value	
DM015	Credit Card Repayments - Monthly	\$0.00	
DM048	All Loans - Monthly	\$631.19	

Ref	Description	Value
DM028	Rent - Monthly	\$487.17
DM035	Utilities - Monthly	\$0.00
DM023	Groceries - Monthly	\$0.00
DM058	Dining Out - Monthly	\$0.00
DM024	Insurance - Monthly	\$0.00
DM032	Telecommunications - Monthly	\$238.45
DM029	Subscription TV - Monthly	\$0.00
DM040	Education and Childcare - Monthly	\$0.00
TF003	Vehicles and Transport - Monthly	\$0.00
DM052	Personal Care - Monthly	\$0.00
DM054	Health - Monthly	\$0.00
DM053	Department Stores - Monthly	\$0.00
DM062	Retail - Monthly	\$0.00
DM056	Home Improvement - Monthly	\$0.00
DM057	Entertainment - Monthly	\$0.00
DM060	Gyms and other memberships - Monthly	\$0.00
DM055	Travel - Monthly	\$0.00
DM059	Pet Care - Monthly	\$0.00



# New Products and Services



# illion Identify





#### Data we retrieve

#### All institutions:

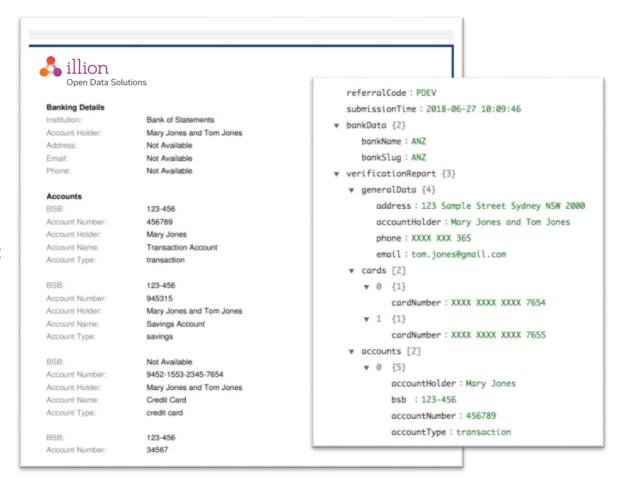
- Account holder name
- Address
- BSB
- Account number
- Institution

#### Additional data from the 10 largest institutions:

- Last 3 digits of the phone number
- Fmail
- Last 4 digits of linked credit/debit cards

#### **Output Formats:**

- PDF
- JSON / XML





## illion StatementOCR

Categorisation and analysis of bank data via PDF upload















Output + Original PDF



- Top 20 banks in AU Top 7 banks in NZ
- Fraud detection feature





## illion BrokerFlow



Retrieve statements collected by brokers, directly from illion Open Data Solutions

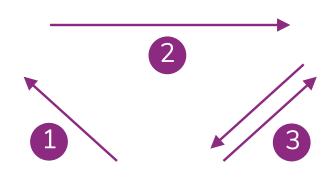
Broker submits credit application and statement Document ID to Lender

# **Broker and Customer**



Broker retrieves statements or data from customer

Document ID added to statements





illion Open Data Solutions



Lender

Lender requests statements from illion Open Data Solutions via API using Doc ID.

Lender receives original statements or data in their format

### **Security:**

- Whitelisting
- ASYNC
- API Key
- Rate Limiter



# Questions?



# Trusted Insights. Responsible Decisions.

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